

“Coker Operation Focused Training”

Comments (Oct. 4 2011) from an Operator.

“We have made changes in our Switching and Quenching cycles due to information presented at your course we attended. We have seen some positive results. The drums seem to be draining better, quenching cooler and with less vapor release. There have been very few blowouts since we have changed the procedure.”

Earlier Comments.

Manager and Supervisor Comments (after a few months):

- This training has brought all operators on par with each other.
- Incidents of hot spots, blow outs and vibrations on our unit have almost disappeared.

Engineer’s Comments (after the course):

- I think this was an excellent course and an excellent knowledgeable and experienced instructor.
- Very Impressed on knowledge of actual coker operation. Definitely not an “Ivory Tower” experience.

Operator’s Comments (after the course):

- I operated and supervised coker for 30 years, even then I learned so many things. Some things, now I can explain why we had issues and some incidents on that coker.
- The course was excellent and it was a good learning. Though I have worked in coker for few years, I did not know some fundamentals which really help in reliable, safe operation of coker. I had no idea what happens inside the coke drum.
- Way of teaching is excellent. Dr. Goyal has keen knowledge in coking operation. He answered all enquires very well.
- Best coking class I have seen
- Great class. Highly recommend
- Enjoyed the class. Learned a lot