

Fundamentals of Refining – Feedback and Comments (2012)

1. Provided great insights into the refining process as well as a deeper appreciation of the downstream business
2. I really enjoyed the course and this definitely helped me do my job better. Thank you
3. Great job staying on topic and presenting in a manner at level of understanding
4. I found instructor very knowledgeable about the course content & content outside of the content. I also enjoyed the additional slides of actual refineries and actual facts and dates mentioned in the course. I wish I had the opportunity to take this course years ago. I really enjoyed it.
5. I really appreciated that he reviewed material to ensure we understood it. Instructor also made sure that we understood the sequence of equipment and where each fit into the process. He was very clear on information. Excellent presenter.
6. Very knowledgeable, very engaging
7. Dr. Shri is very thorough and knowledgeable. I learned a lot. The booklet provided is excellent.
8. Instructor extremely knowledgeable. Able to answer all questions which clearly showed a great depth of experience on the subject matter.
9. It was good to have actual pictures of the equipment for reference.
10. Good intro course to refining. Very knowledgeable teacher. Nice style - inviting to participants.
11. Very well planned. I have had some exposure to this material in the past. Excellent job of filling the gaps. Very detailed and informative. Pictures were very helpful.
12. I enjoyed the course and was able to put to use the information immediately. Thank you.
13. Excellent course material. Diagrams and pictures were very useful in understanding concepts. Well explained processes.
14. I am in retail end of business but provided me an excellent contextual understanding of the refining process investment and risk/reward of this activity.
15. Very informative. Was able to cater to the audience with no engineering / refining background
16. Dr. Goyal very pleasant, knowledgeable, insightful. Course - very useful from a non-refinery background.
17. Very good presentation for non-technical people. Was explained so that good base level of understanding was achieved. Thanks!!
18. Found the course to be extremely enlightening and was amazed at the sheer enormity of the refining processes. Excellent fundamental knowledge to understand the nature of the business. Excellent course. A good mix of pp, slide pictures and flip chart. Very clean voice
19. A good mix of power point, slide pictures and flip chart. Very clean voice
20. Strongly recommended for all new employees.